

ANDREJ SIMČIČ

QA Manager | QA Lead

Slovenia | EU citizen | Open to international and remote opportunities

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PROFILE

QA Manager with 6+ years of quality assurance experience across web and mobile products, supported by an earlier career in IT operations and technical support. Progressed from QA Engineer to QA Lead and QA Manager, combining team leadership, release planning and hands-on API test automation. Uses AI tools to develop and maintain tests, investigate failures and improve QA workflows.

PROFESSIONAL EXPERIENCE

USBC, Inc. (NYSE American: USBC)

Publicly traded fintech company developing tokenized-deposit infrastructure. Acquired GlobaliD, integrating its digital identity platform into the USBC ecosystem.

QA Manager | Jan 2026 - Sep 2026

- Managed four full-time QA engineers, planned QA capacity and allocated testing work according to release priorities.
- Coordinated outsourced Testlio testing across devices and countries, briefing testers on new features and test scope to strengthen pre-release validation.
- Helped establish defect reporting and tracking workflows, reviewed external testing results and coordinated fixes with developers.
- Onboarded and guided QA engineers on testing practices and collaboration with developers.
- Communicated quality risks and release-readiness recommendations to Product and Engineering.

QA Lead | Jan 2025 - Dec 2025

- Coordinated testing priorities and scope across web, iOS and Android, working with Product and Engineering to clarify requirements and acceptance criteria.
- Prioritized regression coverage and test automation for core user journeys.
- Escalated release-blocking risks and recommended additional testing or fixes during release-readiness discussions.

Hands-on contributions across both USBC roles | 2025 - 2026

- Built and shared a reusable Claude Code QA skill with MCP integrations to access project documentation and Figma designs, interpret acceptance criteria and generate test cases.
- Refined the skill based on colleague feedback and identified requirement-design inconsistencies, working with Product to clarify project descriptions and acceptance criteria.
- Used AI to create and update automated tests within established frameworks, validating changes through test execution, result review and visual checks of browser interactions.
- Coordinated daily automated test runs, reviewed failures and escalated identified defects to developers. Used AI-assisted log and test-failure analysis to narrow down potential causes across web and mobile applications.

GlobaliD | QA Engineer | Aug 2020 - Dec 2024

- Tested web and mobile applications, wrote test cases and investigated defects across frontend and backend workflows.
- Built and maintained API workflow tests in Postman, covering multi-step scenarios with chained requests, shared variables and environment-specific configuration.
- Developed frontend automated tests using CodeceptJS/Puppeteer and API regression automation using Postman.
- Added automated tests for selected new features and updated existing tests within established automation frameworks.
- Investigated mobile issues using real devices, emulators and simulators, supported by Datadog logs and Mixpanel analytics.

EARLIER EXPERIENCE

ADD Business Solutions | IT Systems Technician | Jul 2019 - Apr 2020

- Provided client IT support; maintained hardware, software, networks and servers, documented procedures and coordinated workplace IT relocations.

Ličar Solutions | IT Systems Technician | Sep 2010 - Jul 2019

- Provided IT support for clients including Mercator (IT operations) and SKB Bank (IT help desk); maintained IT infrastructure and coordinated workplace IT changes.

Dravlje Primary School / SVIZ | Computer Science Teacher & IT Administrator May 2009 - May 2010

- Taught computer science and after-school classes, helped pupils develop computer skills and maintained the school's IT hardware, software and communications equipment.

Kupi | Project Manager / Web Developer | Dec 2003 - Sep 2008

- Developed websites and web applications using HTML, CSS, PHP and Flash; advised clients on website requirements and provided customer support.

TECHNICAL SKILLS

Testing: Test planning, regression testing, exploratory testing, API testing, web testing, iOS and Android testing.

Automation: Postman, Playwright, Appium, WebdriverIO; earlier experience with CodeceptJS and Puppeteer.

Programming & web: JavaScript, TypeScript; earlier experience with HTML, CSS and PHP.

Tools: Git/GitHub, Qase, TestRail, Linear, Jira, Datadog, Mixpanel.

AI: AI-assisted test generation, automation maintenance, debugging and code analysis.

EDUCATION & LANGUAGES

University of Ljubljana

Bachelor of Applied Science in Computer and Information Technologies Engineering, 2009

Slovenian: Native | **English:** Professional working proficiency